

Microsoft® Windows® operating system:

- **Windows Vista®** Home Basic, Home Premium, Business, or Ultimate (32-bit or 64-bit version) with (or without) Service Pack 1 (SP1)
- **Windows® XP Home**, Professional, Media Center Edition 2005, or Tablet PC Edition 2005 with Service Pack 2 (SP2) or Service Pack 3 (SP3)

Processor (CPU):

- **Windows Vista®** - Intel® Pentium® 800MHz (1Ghz recommended), or an equivalent processor
- **Windows® XP** - Intel™ Pentium™ 450MHz, or equivalent processor

Minimum Memory:

- **Windows Vista®** - 512 minimum of RAM (1GB recommended)
- **Windows® XP** - 256MB minimum RAM (512MB recommended)

Browsers Supported:

- Internet Explore 6 with Service Pack 2 or above(for Microsoft Office XP) or Internet Explore 7
- Mozilla Firefox 2.0

POP3 Mail Clients supported:

- Microsoft Outlook Express 6.0 with Service Pack 2 or above
- Outlook 2000, 2002, 2003 and 2007
- Mozilla Thunderbird 1.5 and above (May 15th-1.8)
- Windows Mail (for Vista)

WebMail Sites supported:

- **Yahoo! Mail**
- **MSN Hotmail/Windows Live Mail**

Required Disk Space:

- 400MB hard disk space available for installation.

Required Monitor:

- Minimum of 1024 x 768 pixels and High Color (65536 colors)

Note: This version supports Intel Hyper-Threading and Dual-Core processors, as well as RAID 0 (striping) or RAID 1 (mirroring or duplexing).

Do not download Trend Micro Internet Security if you have Windows 7, Widows 2000 or below. At this time SHTC does not have a product for users of Windows 7, Windows 2000 or below. However, we recommend for customers with older Windows systems to download:

[AVG Antivirus Free Edition](#) or [Microsoft Security Essential](#)

Reach Technical Support 24/7 at 498-6600

Trend Micro
INSTALLATION

Each SHTC email address can register up 3 computers.

Trend Micro
UPGRADE

*Security Suite not recommended for commercially networked computers.
Not compatible with Macintosh computers.