

### ***Open Internet Disclosure:***

*The following policies apply to mass market mobile broadband Internet services offered by Sandhill Wireless. It is Sandhill Wireless's policy to provide robust and reliable access to the Internet for all of its mass market end user customers. Because network resources are shared by all users, Sandhill Wireless discloses and identifies the following policies that govern its mass market Internet service. These policies are designed to: (i) ensure that shared network resources are allocated fairly among all users; (ii) allow users and prospective users to understand service policies and any significant limitations on the service; and (iii) provide a foundation that assures customers that they can rely on consistently receiving the level and quality of service to which they subscribe. Sandhill Wireless does not block access to, nor discriminate against, any lawful website or Internet application. Customers are encouraged to familiarize themselves with the following policies which are deemed part of their Service Agreement. By using Sandhill Wireless mobile Internet service, the customer accepts, agrees to be bound by and to strictly adhere to, these policies. The customer also agrees to be responsible for compliance with these policies by third parties, such as friends, family members or guests that make use of the customer's service accounts or equipment to access the network for any purpose, with or without the permission of the customer.*

#### **I. ACCEPTABLE USE POLICY**

To read the Acceptable Use Policy, click [here](#).

Additionally, as the underlying facilities provider for the mobile broadband service, the Acceptable Use Policy of its [underlying facilities provider](#) is also applicable to the mobile broadband service.

#### **II. NETWORK MANAGEMENT; RELATED DEVICE AND PRIVACY POLICIES**

All traffic management for the mobile broadband service is controlled by its underlying facilities provider. Accordingly, Sandhill Wireless's mobile broadband service adheres to the network management practices of its [underlying facilities provider](#).

**Device Attachment Policies.** Sandhill Wireless's device attachment rules and restrictions are consistent with the device attachment rules and restrictions of its [underlying facilities provider](#).

Except as disclosed herein, Sandhill Wireless does not impose any further device attachment rules or limitations in addition to those of its facilities provider.

**Privacy Policies.** While Sandhill Wireless collects personally identifiable information in order to provide the mobile broadband service and to bill for this service, Sandhill Wireless does not collect any information concerning the customer's visited websites, application usage or other Internet activity.

However, customers should be familiar with the privacy policies of Sandhill Wireless [underlying facilities provider](#).

Questions regarding network management, including related policies regarding device attachments and privacy, should be directed to Sandhill Wireless at (843) 658-3434.

### **III. COMMERCIAL TERMS**

**Pricing.** Sandhill Wireless pricing is outlined [here](#).

**Redress.** All end users and edge providers that have questions or complaints regarding Sandhill Wireless's mobile broadband service should contact (843) 658-3434. An "edge provider" refers to any content, application, service, and device provider, which generally operates at the edge rather than the core of the network.